

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1555-12
Description	ACCOUNTS RECEIVABLE
Model	Model I/III
Stock No.	26-1555 Version 3.0/3.1
Date	June 18, 1982
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**Problem**      \*\* NOTE: THIS BULLETIN SUPERCEDES 1555-10 AND 1555-11. \*\*  
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!REMOVE AND DISCARD BULLETINS 1555-10 AND 1555-11  
BEFORE INSERTING THIS BULLETIN.!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

- (1) Adds finance charge for returned merchandise.
- (2) Status Code 4 does not return to 0 when paid.
- (3) Prints 0 balance statements (3.0).
- (4) Doesn't print 0 balance statements. (3.1)

\* \* \* THESE LINE CHANGES ARE REQUIRED! \* \* \*

### Solution

The problem is corrected by following the steps listed below.

1. Backup the diskette(s) and make the changes on the Backup copy of the program.
2. In BASIC load the program by typing LOAD"PROCESS".
3. Make the following corrections:

CHANGES (Retype the line or refer to the Edit section of the owners manual)

NOTE: DUE TO THE NUMBER OF PREVIOUS PATCHES TO THIS PROGRAM, ONLY THE NEW LINE WILL BE SHOWN. IF YOU DO WISH TO PRINT 0 BALANCES, SEE NOTE ON THE NEXT PAGE.

\*\* 3.0 ONLY: \*\*

New Line: 590 PRINT@576,"ACCOUNT : ";CVI(DD\$);:IFCVD(DB\$)=0ORASC(DF\$)=7THEN  
670ELSEGOSUB1440:AB#PB#:FF#0#

New Line: 630 GOSUB1660:AB#AB#+FC#:IFFC#>0THENGOSUB1630

New Line: 1640 LPRINTTAB(5)VC\$;TAB(16)VD!;TAB(24)USINGL2\$;VH#;;  
LPRINTTAB(50)USINGL2\$;AB#:FF#FF#-(VH#\*(VH#<0)):RETURN

New Line: 1660 RQ#=INT(COBL(RQ)\*1000000+.500)/  
1000000:FI#INT(COBL(FC!)\*1000000+.500)/1000000:FC#0:  
IFSGN(PB#+FF#+PR#)=1ANDFC\$="Y"THENFC#INT((PB#+FF#+PR#)\*FI#\*1000000)/  
1000000:FA#FA#+FC#

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\*\* 3.0 AND 3.1 \*\*

New Line: 1530 IFST<5ANDABS(PR#)+ABS(FF#)>=MP#THENST=1:GOTO1570

New Line: 2510 IN\$=LEFT\$(TIME\$,8):GOSUB300:VC!=DX!:VD!=-1:VA\$="F"

\*\* ADD THESE LINES: (3.0 AND 3.1) \*\*

New Line: 625 OPEN"R",3,PT\$

New Line: 645 FF#=0#:GOSUB1350:IFTC<>0THENK=DI:GOSUB2380

New Line: 2384 IFEP=2ANDVA\$="S"THENFF#=FF#-(VH#\*VH#<0))

New Line: 2386 IFEP=2THEN2410

\*\*\*\*\* NOTE: IF YOU WISH TO PRINT 0 BALANCE STATEMENTS WHEN THERE HAS BEEN ACCOUNT ACTIVITY FOR THE MONTH, CHANGE THE FOLLOWING LINES TO READ AS FOLLOWS: \*\*\*\*\*

\* \* \* These changes are optional. \* \* \*

\*\* 3.0 ONLY: \*\*

New Line: 590 PRINT@576,"ACCOUNT : ";CVI(DD\$);:IF(CVD(DB\$)=  
0ANDASC(DH\$)=0)ORASC(DF\$)=7THEN670ELSEGOSUB1440:AB#=PB#:FF#=0#

\*\* 3.1 ONLY: \*\*

New Line: 910 IF(CVD(DB\$)=0ANDASC(DH\$)=0)ANDASC(DF\$)<5THENLSETDF\$=CHR\$(0):  
PUT2,JR:RETURNELSEIFASC(DF\$)=7THENRETURNELSEGOSUB1290:AB#=PB#:ST=ST-  
(CB#>0ANDST=0):SV\$=SV\$(ST):FF#=0#

4. Type SAVE"PROCESS" to save the changes in the program.

5. At TRSDOS READY, make a backup copy of the corrected diskette.